

BEFORE THE ELECTRICITY OMBUDSMAN (MUMBAI)

(Appointed by the Maharashtra Electricity Regulatory Commission
under Section 42(6) of the Electricity Act, 2003)

INTERIM ORDER

In

REPRESENTATION 7 OF 2020

In the matter of billing

Rajkumar Mohanlal Dhameja..... Appellant

V/s.

Maharashtra State Electricity Distribution Co. Ltd., Ulhasnagar I (MSEDCL)... Respondent

Appearances

For Appellant : J. S. Rajput, Representative


For Respondent : 1. H. J. Gothwad, Additional Executive Engineer
2. K.N. Jaykar, Dy. Manager

Coram: Deepak Lad

Date of Order: 27th February 2020

This Representation is filed on 6th January 2020 under Regulation 17.2 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (CGRF Regulations) against the Order dated 2nd December 2019 passed by the Consumer Grievance Redressal Forum, MSEDCL Kalyan Zone (the Forum).

2. The Forum, by its Order dated 02.12.2019 has dismissed the grievance application in Case No. 143/1956/2019-20.


(Dilip Dumbre)
Secretary
Electricity Ombudsman Mumbai




3. The hearing was scheduled on 27.02.2020. The Appellant submitted that it received a bill of 1942 units for the month of August 2019 to be paid in September 2019. The Appellant also argued that billing prior to August 2019 and after October 2019 is normal. Since the Respondent has not sent the meter for testing, it is requesting the authority to send the meter for testing to the manufacturer of the meter as he does not have faith in testing laboratory of the Respondent. He further submitted that the expenditure for sending the meter to the manufacturer shall be borne by the Appellant. The Respondent submitted that it has not tested the meter in its laboratory, nor the meter has been changed.

4. It is also noted by the undersigned that Mr. Gothwad and Mr. Jayakar were totally ill prepared for the hearing and were not able to brief the case properly. Moreover, submission of the Respondent is highly brief which does not reveal factual position.

5. In view of this, I pass the following interim order: -

- (a) The Respondent is directed to send the meter to the meter manufacturer after following due procedure such as removal of the meter, sealing of the meter and finally sealing the box in which the meter will be sent in presence of the Appellant or his authorized representative.
- (b) The Respondent shall take an undertaking from the Appellant for the expenditure to be borne by him for testing at the manufacturer's laboratory which shall either be recovered first or can be adjusted subsequently through energy bills of the Appellant before sending the meter for testing.
- (c) Meter shall be changed within three days after receipt of the undertaking of the Appellant.
- (d) The Respondent shall intimate this office about the receipt of the testing report of this meter after which hearing shall be scheduled accordingly.
- (e) Whenever the next hearing is scheduled, Executive Engineer shall be present to argue in this case.

Sd/-
(Deepak Lad)
Electricity Ombudsman (Mumbai)


(Dilip Dumbre)
Secretary
Electricity Ombudsman Mumbai

